

Customer service CV

[Your name]

[Email] | [Phone] | [Location] | [LinkedIn or portfolio]

PROFILE

[Your role, relevant experience, and strongest qualifications]

SERVICE EXPERIENCE AND CHANNELS

[Relevant role, qualification, or project]

[What you did, how you did it, and a verified result]

RESOLUTION OUTCOMES AND METRICS

[Relevant role, qualification, or project]

[What you did, how you did it, and a verified result]

CRM TOOLS AND COMMUNICATION SKILLS

[Relevant role, qualification, or project]

[What you did, how you did it, and a verified result]